



Standards of Service

Service Standard Commitments by Assent

Building Control Performance Standards: Company Policy Declaration

In accordance with the <u>Building Control Performance Standards</u> Assent will deploy sufficient experienced and qualified staff, appropriate to the type and complexity of building control work being undertaken.

In the light of current and forecasted workloads, sufficient resources will be allocated by Assent to enable it to discharge its duties with reasonable skill and care and to comply with these Standards. A formal review of resources and staffing shall be regularly undertaken to address fluctuations in workload.

- ✓ Resources for existing projects: a process of continuous review is undertaken to ensure projects are adequately resourced.
- ✓ We will provide help and advice on any matter related to a Building Regulation application prior to and during an application.
- ✓ Provide a site inspection plan as detailed in this document detailing inspection frequency during the construction phases and accept telephone calls or e-mails giving notice for inspection.
- ✓ Provide technical advice by telephone and e-mail.
- ✓ Help establish and attend annual strategic/overview meetings with Ultraframe, technical workshops, and provide advice ad-hoc.
- ✓ A Completion Certificate where building work complies with The Building Regulations 2010.

Assent adopts the principals of ISO9001 for its quality management systems. These systems are audited with a view to providing continuous improvement.

ASSENT

Delivering for the Client

Delivering the Client's General Requirements

Building Control Processes

Assent will offer a building control service which is effective and accessible; making requirements clear and making the necessary staff available to discuss the various aspects of building control at times to suit the design consultants and Project Managers. This will result in potential issues being raised and resolved at an early stage in the design process.

Applications should be made no later than 10 working days prior to installation on site.

On receipt of the Building Regulation application, we will consult with various statutory bodies to identify key issues affecting the project to ensure that a holistic approach is adopted. Where pre-application advice is sought, we will also ensure that these statutory bodies, such as the Water Authority, are consulted as appropriate.

Overall Structure of Submission

We believe that our proactive and integrated approach to the Regulatory Approvals process will be a major contribution in meeting both the project objectives and design aspirations for the client. By objectively looking at the project on its merits and applying the most up-to-date principals, we work with Ultraframe and installers to ensure that the end result loses none of the unique creativeness, whilst also insuring the safety and use of the building is both practical and of the highest possible standard.



Fee Structure

Work	Systems	Inspections	Fee
Replacement Roof	Livinroof	1 foundation/Frames	£450 + VAT
	Ultraroof	1 completion	
hup! conservatory transformation	Glass Roof	2-3 (no consecutive remote inspections)	£475 + VAT
	Livinroof		
	Ultraroof		
	Flat Roof	DPC, Drainage, Walls, completion	
	Hup! Walls		
Hup! extension (exc SAP)	Glass Roof	3 (no consecutive remote inspections)	£750 + VAT
	Livinroof	Foundations/DPC, Drainage, Walls,	
	Ultraroof	completion	
	Flat Roof		
	Hup! Walls		
Extension with traditional walls	Glass Roof	4 (no consecutive inc. remote	£950 + VAT
	Livinroof	inspections)	
	Ultraroof	Foundations/DPC, Drainage, Walls, completion	
	Flat Roof	·	
U. 18 - W.	Clare Design		DO 4
Hup! Dwelling	Glass Roof	Dependent on complexity	POA
	Livinroof		
	Ultraroof		
	Flat Roof		
	Hup! Walls		

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Replacement Roof

- ✓ Undertake at least one inspection to view the existing foundations, structure and new roof installation prior to plasterboard being installed.
- ✓ Final inspection may be done remotely, and photographs can be provided for the installed plasterboard and decorations. Please speak to the inspector to confirm.
- ✓ On receipt of electrical test certificates issue completion certificate in 48 hours.
- ✓ Ultraframe systems covered as as follows;
 - ✓ Ultraroof
 - ✓ Livinroof
 - ✓ Flatroof





hup! Conservatory Transformation

- ✓ Undertake at least two inspection to view the existing foundations, structure and new roof installation prior to plasterboard being installed.
- ✓ Retain existing slab to transform an old conservatory into a modern, energy efficient extension using hup!'s lightweight, energy efficient walls and the Ultraframe Roof system.
- ✓ Thermal separation between the extension and the dwelling must be retained.
- ✓ Additional intermediate inspection can be done remotely, and photographs can be provided for the installed structure prior to plasterboard being applied.
- ✓ Final inspection may be done remotely, and photographs can be provided for the installed plasterboard and decorations. Please speak to the inspector to confirm.
- ✓ On receipt of electrical test certificates issue completion certificate in 48 hours.
- ✓ Ultraframe systems covered as as follows;
 - ✓ Ultraroof
 - ✓ Livinroof
 - ✓ Flatroof
 - √ Glassroof
 - ✓ Hup! Wall System





hup! Extension

- ✓ Undertake at least three on site inspections to view the foundations, structure and completed works.
- ✓ Additional intermediate inspection may be done remotely, and photographs can be provided for the installed structure for verification prior to plasterboard being applied.
- ✓ Construction of conservatory/extension using hup!'s lightweight, energy efficient walls and the Ultraframe systems covered as as follows;
 - ✓ Ultraroof
 - ✓ Livinroof
 - √ Flatroof
 - √ Glassroof
 - ✓ Hup! Wall System
- ✓ On receipt of electrical test certificates issue completion certificate in 48 hours.





Traditional Extension with Ultraframe roof

- ✓ Undertake at least four inspections to view the foundations, structure, insulation and completed works.
- ✓ Intermediate inspection may be done remotely, and photographs can be provided for the installed structure prior to plasterboard being applied. Please speak to the inspector to confirm.
- ✓ On receipt of electrical test certificates issue completion certificate in 48 hours.
- ✓ Hybrid solution using the following Ultraframe Roof system(s) as follows;
 - ✓ Ultraroof
 - ✓ Livinroof
 - √ Flatroof
 - √ Glassroof





Where to find us

Assent and its subsidiaries are located at 40 offices around England and Wales.

You can find your local office by visiting our office finder.

https://www.assentbc.co.uk/office-listings



